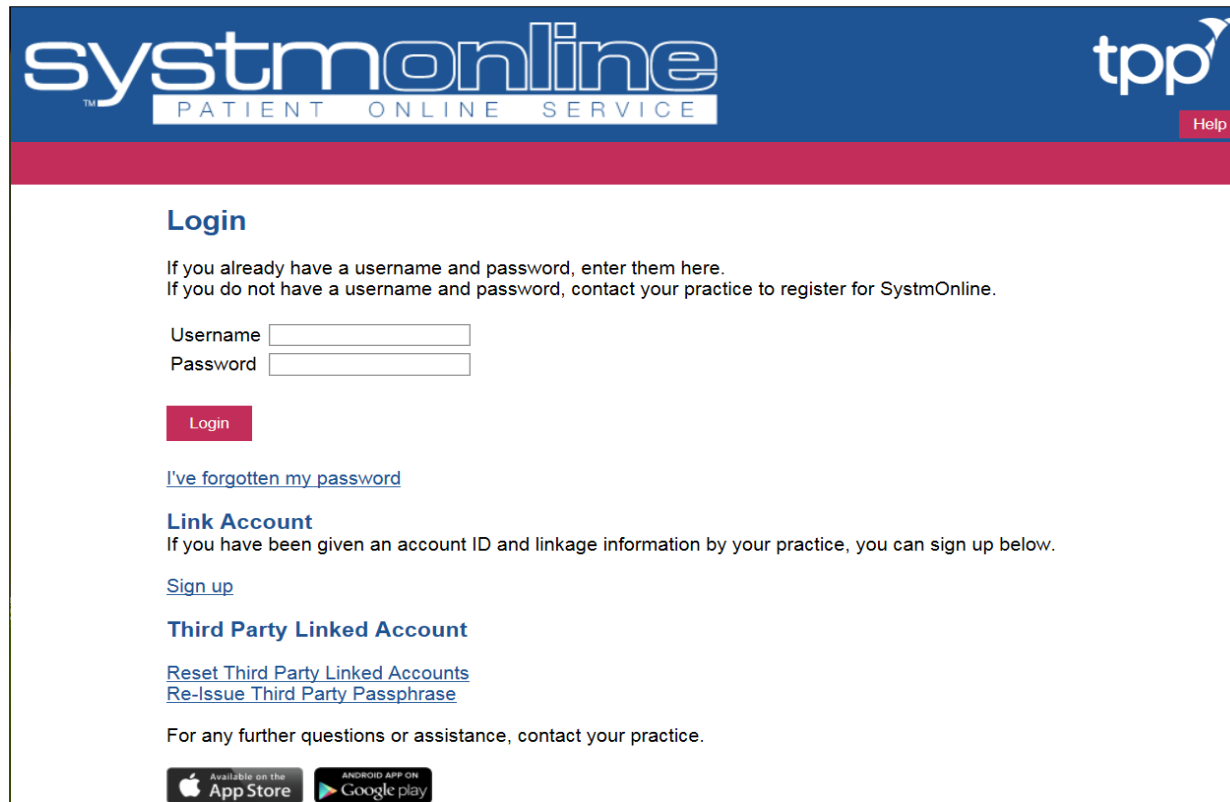


User Guide to Online Repeat Prescriptions

Step One

Enter the following web link

into your browser: <https://systmonline.tpp-uk.com/2/Login?Date=20190212161254>



The screenshot shows the SystmOnline Patient Online Service login page. The header features the 'systmonline' logo with 'PATIENT ONLINE SERVICE' underneath, and the 'tpp' logo in the top right corner. A 'Help' button is also visible in the top right. The main content area is titled 'Login' and includes instructions for users with and without existing accounts. It contains input fields for 'Username' and 'Password', a 'Login' button, and a link for 'I've forgotten my password'. Below this, there is a 'Link Account' section with instructions and a 'Sign up' link. A 'Third Party Linked Account' section includes links for 'Reset Third Party Linked Accounts' and 'Re-Issue Third Party Passphrase'. At the bottom, there is a note about contacting the practice for further questions and two app store icons: 'Available on the App Store' and 'ANDROID APP ON Google play'.

systmonline
PATIENT ONLINE SERVICE

tpp

Help

Login

If you already have a username and password, enter them here.
If you do not have a username and password, contact your practice to register for SystmOnline.

Username

Password

Login

[I've forgotten my password](#)

Link Account

If you have been given an account ID and linkage information by your practice, you can sign up below.

[Sign up](#)

Third Party Linked Account

[Reset Third Party Linked Accounts](#)
[Re-Issue Third Party Passphrase](#)

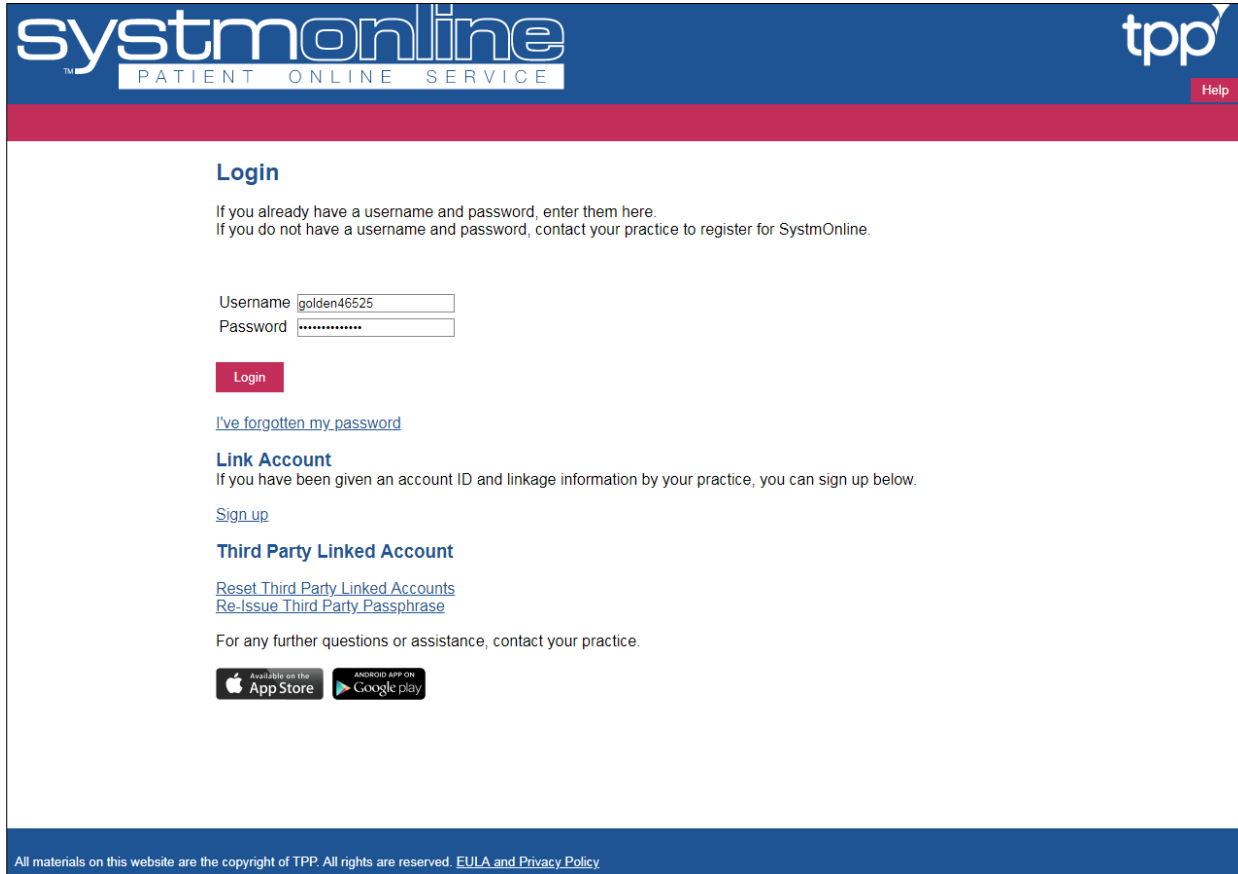
For any further questions or assistance, contact your practice.

Available on the App Store

ANDROID APP ON Google play

Step Two

Enter Username and Password obtained from Reception.
(You will need to provide our Reception Staff with **one** form of Photo ID).



The screenshot shows the login page for SystemOnline, a Patient Online Service. The page has a blue header with the 'systemonline' logo and 'PATIENT ONLINE SERVICE' text, and a 'tpp' logo in the top right corner. A red 'Help' button is also visible. The main content area is white and contains the following elements:

- Login** section with instructions: "If you already have a username and password, enter them here. If you do not have a username and password, contact your practice to register for SystemOnline."
- Username field containing 'golden46525' and Password field with masked characters.
- A red 'Login' button.
- A blue link: [I've forgotten my password](#)
- Link Account** section with instructions: "If you have been given an account ID and linkage information by your practice, you can sign up below."
- A blue link: [Sign up](#)
- Third Party Linked Account** section with links: [Reset Third Party Linked Accounts](#) and [Re-Issue Third Party Passphrase](#)
- Text: "For any further questions or assistance, contact your practice."
- Two app store icons: "Available on the App Store" and "ANDROID APP ON Google play".

At the bottom of the page, a blue footer contains the text: "All materials on this website are the copyright of TPP. All rights are reserved. [EULA](#) and [Privacy Policy](#)"

Step Three

Click **'Request Medication'** (Two thirds of the way down the page).

You may find that the item you require to order doesn't have a box available to tick next to it. This may be because you have recently ordered the item, or you are not yet due to reorder it. Please try again in a few days time. If you need it sooner then this can be typed into the 'Medication Request Notes' box below the list, stating why you require it early.
You can also order any seasonal or acute items you have from time to time that will not show up on your repeats list.

If you do not have any repeat medication listed but would like to order any seasonal or acute items you have had before then please use the 'Ask a Question' option on the menu. This will then be passed to the Dr for authorising and may take longer.
Thank You.

Note: Grey links represent features which have been disabled by Woodland Avenue Practice

Your Appointments

[Book Appointment](#)
[Future Appointments](#)
[Past Appointments](#)

Your Records

[Patient Record](#)
[Summary Patient Record](#)
[Childhood Vaccinations](#)
[View Test Results](#)
[Record Audit](#)
[Questionnaires](#)
[Consent to Share Settings](#)

Your Medication

[Request Medication](#)
[Outstanding Prescription Requests](#)
[Change Pharmacy](#)

Your Account

[Messages](#)
[Change Contact Details](#)
[Change Password](#)
[Manage Online Services](#)
[Manage Account Users](#)
[Link Account](#)
[Reset Account](#)
[Account Information](#)
[Online Usage Audit](#)

Step Four

Select the medication you require by ticking each box.

systemonline
PATIENT ONLINE SERVICE

Home Help Logout

Appointments Medication Records Account

Miss Golden Girl Phoenix Patient-TestPatient
Date of birth: 01 Feb 2003

Woodland Avenue Practice
Woodland Avenue Practice, 30 Woodland Avenue, Luton, Bedfordshire, LU3 1RW
Usual GP: Dr Christiane G Harris

Appointments: 01582572239
Prescriptions: 01582572239
General: 01582572239

Medication

Tick the items you would like to order and press the 'Continue' button. You will then have the opportunity to review the order and add additional notes before it is sent. If the item you require is not listed then make a custom request using the 'Medication request notes' field.

Once your request has been submitted, a member of staff at the practice will process your request and issue the medication ready for collection.

Request existing medication

Recent Medication
There are no recent medications to display.

Regular Medication

Drug
<input checked="" type="checkbox"/> Amlodipine 5mg tablets 56 tablet - take one daily Last issued: 05 Nov 2018
Amlodipine 5mg tablets 28 tablet - take one daily Last issued: 11 Feb 2019 Cannot order medication until 25 Feb 19
<input checked="" type="checkbox"/> Clarithromycin 500mg tablets 14 tablet - take one every 12 hrs Last issued: 16 Oct 2018
<input checked="" type="checkbox"/> Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) 200 dose - inhale 2 doses twice daily Last issued: 21 Jun 2017, Reauthorised
<input type="checkbox"/> Diazepam 2mg tablets 28 tablet - take one as needed Last issued: 10 Apr 2018
<input type="checkbox"/> Metformin 500mg tablets 84 tablet - take one 3 times/day Last issued: 01 Aug 2019
<input type="checkbox"/> Paracetamol 500mg tablets 32 tablet - take 1 or 2 4 times/day Last issued: 16 Jul 2018
<input type="checkbox"/> Salbutamol 100micrograms/dose inhaler CFC free 200 dose - inhale 2 doses as needed Last issued: 19 Dec 2016, Reauthorised
<input type="checkbox"/> Tamsulosin 400microgram / Dutasteride 500microgram capsules 30 capsule - take one daily Last issued: 16 Jul 2018 Last requested 15 Jun 18, status issued

Make custom request

Medication request notes
You can use this field to create a custom medication request using free text.

Step Five

After making your selections, please click **'Request Medication'**.

systemonline
PATIENT ONLINE SERVICE

tppt

Home Help Logout

Appointments Medication Records Account

Miss Golden Girl Phoenix Patient-TestPatient
Date of birth: 01 Feb 2003

Woodland Avenue Practice
Woodland Avenue Practice, 30 Woodland Avenue, Luton, Bedfordshire, LU3 1RW
Usual GP: Dr Christiane G Harris

Appointments: 01582672239
Prescriptions: 01582672239
General: 01582672239

Request Medication

The following medications are about to be requested. You should check that these are correct, add notes as required, and press the 'Request Medication' button to complete the request.

Once your request has been submitted, a member of staff at the practice will process your request and issue the prescriptions ready for collection.

Drug	Notes
Amlodipine 5mg tablets 50 tablet - take one daily Last issued: 05 Nov 2018	
Clarithromycin 500mg tablets 14 tablet - take one every 12 hrs Last issued: 16 Oct 2019	
Clenil Modulite 100micrograms/dose inhaler (Chiesi Ltd) 200 dose - inhale 2 doses twice daily Last issued: 21 Jun 2017, Reauthorised	

Medication request notes
You can use this field to create a custom medication request using free text.

Notes entered into this field may be visible to all staff at the practice

Please collect your prescriptions from ROWLANDS.

Request Medication

Back

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This screen shows confirmation of your order and location of collection.

The screenshot shows the Systmonline Patient Online Service interface. At the top, there is a blue header with the 'systmonline' logo and 'PATIENT ONLINE SERVICE' text. To the right of the header is the 'tpp' logo and navigation links for 'Home', 'Help', and 'Logout'. Below the header is a red navigation bar with tabs for 'Appointments', 'Medication', 'Records', and 'Account'. The main content area is white and contains patient information, practice details, and contact numbers. A section titled 'Medication Order Summary' provides details about the prescription request, including the date and time it was sent to the practice. A table lists the prescribed items: Amlodipine 5mg tablets, Clarithromycin 500mg tablets, and Clenil Module 100micrograms/dose inhaler (Chiesi Ltd). Below the table, there is a instruction to collect prescriptions from ROWLANDS and two buttons: 'Print Confirmation' and 'Return to Medication'. At the bottom of the page, there is a blue footer with a copyright notice.

systmonline
PATIENT ONLINE SERVICE

tpp
Home Help Logout

Appointments Medication Records Account

Miss Golden Girl Phoenix Patient-TestPatient
Date of birth: 01 Feb 2003

Woodland Avenue Practice
Woodland Avenue Practice, 30 Woodland Avenue, Luton, Bedfordshire, LU3 1RW
Usual GP: Dr Christiane G Harris

Appointments: 01582572239
Prescriptions: 01582572239
General: 01582572239

Medication Order Summary

A request was sent to the practice to prescribe the following items on 12 Feb 2019 16:31

This prescription will be available to collect from 15 Feb 2019
Your prescription will be ready for collection in three working days.

Item
Amlodipine 5mg tablets
Clarithromycin 500mg tablets
Clenil Module 100micrograms/dose inhaler (Chiesi Ltd)

Please collect your prescriptions from ROWLANDS.

Print Confirmation Return to Medication

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